



TERMS & CONDITIONS OF HIRE AND WASTE SERVICES

Effective 2026

IMPORTANT: By ordering, accepting delivery of, using or retaining a skip, waste container, hire item or other service supplied by Skip It Waste Management, the customer/hirer agrees to these Terms & Conditions.

Company details: Skip It Waste Management, Chalk Pit, 107 College Road, Epsom, KT17 4JA. Company No. 03898215. VAT Reg. No. 749 3915 89. Email: info@skipit.london.

1. Definitions and Scope

- 1.1** In these Terms, “we”, “us” and “our” mean Skip It Waste Management. “Customer” or “Hirer” means the person or organisation ordering or receiving the service. “Hire Item” means any skip, container or other item supplied as part of the hire service.
- 1.2** These Terms apply to skip hire, container hire, delivery, collection and associated waste services supplied by us.

2. Delivery Point, Access and Site Conditions

- 2.1** The Hirer is responsible for ensuring that the delivery and collection point is suitable for the size and weight of the vehicle and the Hire Item, and that safe and adequate access is available.
- 2.2** Where the Hirer requests or directs our vehicle to leave the public highway, including onto a driveway or private land, this is at the Hirer’s risk. The Hirer shall reimburse us for loss, cost, claim, damage or expense arising from such access.
- 2.3** The Hirer must ensure the site is clear and accessible at the agreed time. Any wasted journey for reasons outside our control may be charged at the applicable haulage rate. Additional or unforeseen waiting time may also be charged.
- 2.4** The standard time allowed for depositing or collecting a skip is fifteen (15) minutes. Where the vehicle is kept waiting longer, reasonable waiting/demurrage charges may apply.

3. Permits, Highway Placement and Safety

- 3.1** The Hirer warrants that all permits, permissions and approvals required before a Hire Item is placed on a public highway or other site have been obtained and will remain valid for the required period.
- 3.2** Where a skip is placed on a highway, the Hirer must comply with all conditions of the relevant highway authority or local authority, including requirements for cones, lighting, covering and display of permits.
- 3.3** For highway placements requiring a permit, suitable wood must be placed beneath the skip and cover the whole base. The skip must be covered with a sheet or tarpaulin when not being loaded, without obscuring reflective strips. Working skip lights must be used during hours of darkness, and a laminated copy of the permit must be displayed as required.
- 3.4** Unless expressly agreed otherwise, we do not supply the wood, cover/tarpaulin, lights or permit display materials referred to above. The Hirer is responsible for obtaining them before delivery.
- 3.5** All parking charges, skip fines, Fixed Penalty Notices and similar charges resulting from the Hirer’s placement, use or failure to comply with permit conditions are the Hirer’s responsibility and may be passed on to the Hirer.
- 3.6** We may remove or reposition a skip if required by a highway authority or a constable in uniform. Any such movement may be charged to the Hirer.

4. Use, Movement and Care of Hire Items

- 4.1** The Hirer must not move, reposition or arrange for the removal of a Hire Item from the position in which we placed it without our prior consent.



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- 4.2** The Hirer is responsible for the Hire Item while it is on hire and shall reimburse us for loss of or damage to it, including damage caused by fire, vandalism or otherwise, except for fair wear and tear.
 - 4.3** No fires are permitted in any Hire Item.
 - 4.4** The Hirer must ensure safe loading and must not fill a skip or Hire Item above its permitted level. Overloaded skips will not be removed until made safe and compliant.
 - 4.5** Overweight Hire Items may be subject to an additional charge.

5. Waste Description and Prohibited Materials

- 5.1** The Hirer must accurately describe the waste at the time of ordering and, where applicable, on the waste transfer note. If the waste does not conform to that description, charges may vary accordingly.
- 5.2** The following must not be placed in our skips or Hire Items unless we have expressly agreed a suitable separate service in advance: asbestos; any material suspected to contain or resemble asbestos-containing material (ACM); oils; gas bottles; batteries; burnt waste or fire-damaged goods; hazardous waste of any kind; liquids; explosives; toxic or dangerous materials; solvents; greases; corrosive acids; noxious substances; liquid cement or concrete; vehicle tyres; and other materials prohibited by applicable waste rules.
- 5.3** Railway sleepers are not accepted in our standard skips.
- 5.4** Cans, bottles or other liquid containers may only be placed in a Hire Item if they are dry, free from liquid or residue, and open for inspection.
- 5.5** If any prohibited or non-compliant item is placed in a Hire Item, the Hirer must notify us immediately and will be responsible for all reasonable additional handling, transport, treatment, disposal and associated charges.

6. WEEE and POPs Waste

- 6.1** Electrical and electronic items, including items powered by mains electricity or batteries, must not be mixed with general waste where separate WEEE treatment is required. Such items should be handled through an appropriate registered WEEE recycling route. Additional charges may apply where prohibited WEEE is found in a Hire Item.
- 6.2** Upholstered furniture may contain Persistent Organic Pollutants (POPs). Customers must contact us before placing items such as sofas, armchairs or office chairs in a Hire Item. We may be able to arrange disposal, but additional charges may apply.
- 6.3** Our Additional Charges information may include charges for non-compliant loads, POPs waste, standard surcharges and standard job times.

7. Hire Period and Collection

- 7.1** Unless otherwise agreed, skips may be hired for a maximum period of four (4) weeks.
- 7.2** Hire continuing beyond four weeks is subject to an additional charge of £50 + VAT per week. Extensions may be available on application and may incur additional cost.
- 7.3** We reserve the right not to collect waste where the Hirer's account is in arrears or a payment due has not been received.

8. Payment and Additional Charges

- 8.1** For card orders, payment is charged at the time of ordering unless different payment terms have been agreed in advance.
- 8.2** Where account or other payment terms have been agreed, the Hirer must ensure payment is made in accordance with that agreement.



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8.3 Additional charges arising under these Terms, including non-compliant waste, overweight loads, wasted journeys, waiting time, permit-related charges and other applicable surcharges, may be taken using the agreed payment method or added to the Hirer's account.

9. Responsibility, Indemnity and Liability

- 9.1** The Hirer shall be responsible for claims, penalties, loss, damage, costs or expenses arising from the Hirer's use, siting or loading of the Hire Item, including third-party claims, except to the extent caused by our negligence.
- 9.2** The Hirer shall indemnify us against claims for injury to persons or damage to property arising from the use of Hire Items while on hire, subject to applicable law and except to the extent caused by our negligence.
- 9.3** Nothing in these Terms is intended to exclude or limit liability where it would be unlawful to do so.

10. Data Protection

- 10.1** We will keep personal data secure, retain it only for as long as necessary, and use it for the purposes of providing the services and goods requested, in accordance with applicable data protection requirements.
- 10.2** Where we retain customer details for future service provision, we will aim to keep only the minimum information needed and restrict access appropriately. Customers may ask us in writing by email or post to stop uses of their data that rely on consent.

11. General

- 11.1** If an authorised person signs or accepts a delivery or collection record on the Hirer's behalf, that record may be treated as acknowledgement by the Hirer.
- 11.2** The Hirer should give reasonable notice of any requested delivery or collection change. A wasted journey charge may apply where adequate notice is not provided.
- 11.3** These Terms should be read together with any quotation, order confirmation, waste transfer documentation, permit conditions and Additional Charges information supplied by us.